



WELCOME P A C K E T

Health Sanitation Service • Santa Barbara County • (805) 922-2121

Dear valued Waste Management customer,

It is our pleasure to have the opportunity to serve you. Waste Management has worked closely with Santa Barbara County to be your exclusive Waste and Recycling hauler. In this enclosed newsletter, we will talk about enhanced recycling programs, extra green waste tags, convenient recycling locations, and collection calendars. This enables you to make an informed choice as to what level of recycling and trash service your household needs. Waste Management is committed to serving you, our customers, and being great stewards to our environment. Thank you from the team at Waste Management, Health Sanitation Service.

Think Green. Think Waste Management.

Estimado cliente valioso de Waste Management,

Es nuestro placer una vez mas tener la oportunidad de servirle a usted. Waste Management ha estado trabajando muy de cerca con el condado de Santa Barbara y ha sido seleccionado exclusivamente para ser su compañía de desechos y reciclajes. En esta carta de noticias hablaremos de programas para mejorar el reciclaje, etiquetas adicionales para su desecho verde, localidades convenientes para reciclar, y calendario de colección. Esto le ayudará a informarse y escoger el nivel de servicio de desechos y reciclaje que su hogar necesita. WM se compromete a usted nuestro cliente en ser su administrador del medio ambiente. Gracias de parte del equipo de WM, HSS.

Piense Verde. Piense WM.

Waste Management Recycling Programs

Fluorescent Bulbs & CFLs

Fluorescent bulbs contain mercury and other toxic materials that can be harmful to humans and the environment when improperly disposed. With our **Think**



Green From Home recycling kits, you can safely recycle these materials for pennies a day, without going farther than your own mailbox.

Designed for the safe storage and transport of

discarded bulbs, the kits come with prepaid postage for shipping with the United States Postal Service. The bulbs are sent to our recycling facility where the recyclable material and the mercury are separated for reuse. For more information visit www.thinkgreenfromhome.com.

All businesses should go to www.WMLampTracker.com for business Fluorescent bulb recycling.

Para Información en Español llamar 805-922-2121.

Waste Management / Health Sanitation Service

1850 West Betteravia Road, Santa Maria 93455
(805) 922-2121 • (800) 727-5923

Open Monday-Friday, 8 am to 5 pm. Closed Saturday & Sunday

Website: www.hss.wm.com

Email for Customer Service: cshss@wm.com

Email for Sales: saleshss@wm.com

Dry Cell Batteries

Approximately three billion dry-cell batteries are purchased annually in the United States or about three-dozen per household.



To dispose of your batteries properly: tape ends, place in clear plastic bags and place on top of your recycling cart on your service day. For public drop off facilities see page 4.

Para Información en Español llamar 805-922-2121.

Automated Collection Requirements

All automated containers must be out at the curb by 6:00 a.m. on your collection day. Place containers at least three feet from other containers and objects. Please call Waste Management for any questions regarding your service at 805-922-2121.

Requisitos para la recolección automatizada

Todos los recipientes automatizados deben estar afuera en el borde de la acera antes de las 6:00 a.m. en su día de recolección. Coloque los recipientes a 91 cm (3 pies) como mínimo de otros recipientes y objetos. Por favor llame a Waste Management para cualquier pregunta relacionada con su servicio, al 805-922-2121.



Safe Needle Disposal is as Easy as 1-2-3!

Waste Management/HSS is proud to launch a new Sharps Home Delivery program for county residents. Residents are now able to conveniently and responsibly dispose of needles, lancets and other Sharps from their own homes with WM/HSS new mail back containers in just three easy steps.

Step 1: All residents have to do is call WM/HSS customer service at (805) 922-2121 to request their free container, and a WM/HSS representative will deliver it to their home the following week.



Step 2: Simply fill the container with Sharps

Step 3: Mail the container back for safe disposal using the pre-paid postage label provided. Make sure you sign the form included in the side pocket of your kit. Contact WM/HSS customer service for a new kit! Limit one at a time.

If you have any questions about Waste Management's/HSS service offerings, you can contact us at (805) 922-2121.

Para Información en Español llamar 805-922-2121.



Residential & Commercial Clean-Up and Construction

The last worry you should have with any project is timely and efficient waste removal. Each one of your projects has its own unique demands. For this reason, Waste Management will review all project requirements. A Waste Management expert:

- Coordinates the removal of your waste and recycling products.
- Understands each and every projects is different and makes recommendations to meet project demands.
- Learns your company's processes to help you and Waste Management work together seamlessly.
- Addresses safety issues to provide recommendations and solutions.
- Helps with the billing process.
- Provides a one-step contact for all your project needs.
- Waste Management offers a variety of sizes ranging from 2 yards to 40 yards



Para Información en Español llamar 805-922-2121.

Household Hazardous Waste

Do not place in automated containers! For proper disposal of Recyclable and other non-recyclable Hazardous Wastes, contact your City Public Works Department or the County of Santa Barbara Public Works Department.

Santa Maria Valley: (805) 925-0951 x7270,
Lompoc: (805) 875-8024,
SB County: (805) 882-3600.

The following can be recycled:

- Used Motor Oil - (no contamination, 5 gallon limit, place in plastic jug with screw down cap)
- Oil Filters - (drain, place in plastic container)
- Latex Paint - (water base, can label intact, liquid only, 5 gallon limit. 1/4 or less of a can pour into kitty litter or sand until solid, then dispose)

For Disposal/Recycling Facilities and a detailed list of items see page 4.

Para Información en Español llamar a los numeros listado arriba.

Garbage Billing

Garbage billing is every two months and in advance. There is no additional cost for recyclables and yardwaste collection. Customer may be subject to a container delivery fee. You have 60 days from the billing date to remit your payment for service. Monthly billing is available for an additional charge per month for postage and handling. Call for details. Please use payment coupons and envelopes provided to ensure proper credit of payments.

Facturación de la basura

La facturación de basura se realiza cada dos meses y por adelantado. No hay costo adicional por la recolección de desechos reciclables y desechos verdes (biodegradables del jardín). Al cliente podrían cobrarse honorarios por entrega del recipiente. Usted tiene 60 días a partir de la fecha de facturación para remitir su pago para servicio. La facturación mensual está disponible por un costo adicional por mes, por gastos de correo y manejo. Llame para obtener detalles. Por favor utilice los cupones de pago y sobres suministrados para el abono apropiado de los pagos.

Container Regulations

Per county code section 17-8b, no container shall be placed adjacent to a street or public right-of-way for collection service more than twenty-four hours prior to the normal collection time, and shall be removed from said location within twelve hours after collection.

Backyard Compost Bins

Santa Barbara County offers Backyard Compost Bins For only \$40! Supplies are limited. Call (805) 882-3618 or visit www.lessismore.org

Para Información en Español llamar 805-882-3618.



Reglamento de Contenedor

Por sección de código del condado 17-8b, no se colocarán contenedores se colocarán junto a una calle pública o derecho de vía para el servicio de recolección de más de veinticuatro horas antes de la hora normal de recogida, y deberá ser retirado de dicho lugar dentro de doce horas después de la recolección.

Recycling & Certified Buyback Centers

We have two buyback centers. One located at 97 Commerce Dr., Buellton, CA, serving the Santa Ynez Valley and the other at 1850 W. Betteravia Rd., Santa Maria, CA, serving the North Santa Barbara county area. Both of our buyback centers are California State Certified Redemption Centers for CRV material. Both buybacks also accept other recyclables. Here is a list of some of the things that both buybacks accept:

Scrap metal, E-waste, Cardboard, Newspaper, Motor Oil, Antifreeze, Oil filters, Latex paint (Water Base), Lead acid batteries, Household batteries and Household appliances.

The Santa Maria buyback also accepts Green waste and offers unscreened mulch. Some of these materials might have a fee and some of the material you might get paid for. For a complete list of everything that is accepted or the prices please contact either buyback center at 805-922-9092 for the Santa Maria or 805-688-7456 for the Buellton buyback. You may also contact our main office at 805-922-2121.

Para Información en Español llamar 805-922-2121.



Universal or Hazardous Waste Disposal & Recycling Facilities



Health Sanitation Service – Proudly Serving Your Community Since 1956

Santa Maria, Orcutt, Guadalupe, Los Alamos, Los Olivos, Santa Ynez, Solvang, Ballard, Sisquoc, Casmalia, Vandenberg Village & Vandenberg Air Force Base

Santa Maria Valley		
	Health Sanitation Service	Santa Maria HHW Facility
Car Anti-Freeze	Yes	Yes / No Charge
Vehicle Batteries	Yes / Pays Cash	Yes / No Charge
Used Motor Oil	Yes / Pays Cash	Yes / No Charge
Used Oil Filters	Yes / No Charge	Yes / No Charge
Agriculture Oil	Yes / Pays Cash	No
Latex Paint & Oil	Yes / No Charge	Yes / No Charge
Appliances (Freon)	Yes / Fee Charged	Yes / Fee Charged
Appliances (Non-Freon)	Yes / No Charge	Yes / Fee Charge
Electronic Waste	Yes / No Charge	Yes / No Charge
House Batteries	Yes	Yes / No Charge
Fluorescent Tubes	No	Yes / No Charge
Merc Thermostats	No	Yes / No Charge
Aerosol Cans	No	Yes / No Charge

Santa Ynez Valley		
	Health Sanitation Service	SYV Transfer/HHW Facility
Car Anti-Freeze	Yes	Yes / No Charge
Vehicle Batteries	Yes / Pays Cash	Yes / No Charge
Used Motor Oil	Yes / Pays Cash	Yes / No Charge
Used Oil Filters	Yes / No Charge	Yes / No Charge
Agriculture Oil	Yes / Pays Cash	No
Latex Paint & Oil	Yes / No Charge	Yes / No Charge
Appliances (Freon)	Yes / Fee Charged	Yes / Fee Charged*
Appliances (Non-Freon)	Yes / No Charge	Yes / No Charge
Electronic Waste	Yes / No Charge	Yes / No Charge
House Batteries	Yes	Yes / No Charge
Fluorescent Tubes	No	Yes / Fee Charged
Merc Thermostats	No	Yes / Fee Charged
Aerosol Cans	No	No**

* Fee charged for all appliances, except washers, dryers and water heaters. ** Closest disposal facility is UCSB Campus, Goleta. Call 882-3602 for details. SYV has 2 collection events annually. Call 882-3615.

Lompoc Valley			
	Health Sanitation Service	Lompoc HHW Facility	Lompoc Landfill
Car Anti-Freeze	Yes	Yes / No Charge	Yes / No Charge
Vehicle Batteries	Yes / Pays Cash	Yes / No Charge	Yes / No Charge
Used Motor Oil	Yes / Pays Cash	Yes / No Charge	Yes / No Charge
Used Oil Filters	Yes / No Charge	Yes / No Charge	Yes / No Charge
Agriculture Oil	Yes / Pays Cash	No	No
Latex Paint & Oil	Yes / No Charge	Yes / No Charge	No
Appliances (Freon)	Yes / Fee Charged	Yes / Fee Charged	Yes / No Charge***
Appliances (Non-Freon)	Yes / No Charge	Yes / No Charge	Yes / No Charge
Electronic Waste	Yes / No Charge	Yes / No Charge	Yes / No Charge
House Batteries	Yes	Yes / No Charge	Yes / No Charge
Fluorescent Tubes	No	Yes / No Charge	No
Merc Thermostats	No	Yes / No Charge	No
Aerosol Cans	No	Yes / No Charge	No

*** First 2 free; fee charged after 2.

Locations

Waste Management / Health Sanitation Service

1850 West Betteravia Road, Santa Maria 93455 • (805) 922-2121
Open Mon-Sat, 8 am to 5 pm • Closed Sunday • All Residents

Waste Management / Health Sanitation Service

97 Commerce Drive, Buellton 93427 • (805) 688-7456
Open Wed-Sat, 8:30 am to 5 pm • Closed Sun, Mon, Tues,
Lunch 11-11:30 • All Residents

Santa Maria HHW Facility

2065 East Main Street, Santa Maria 93454 • (805) 925-0951 x7270
Open Wed, 10 am to 1 pm, Sat, 9 am to 3 pm • Closed Sun, Mon,
Tues, Thur, Fri • SMV Residents

SYV Transfer / HHW Facility

4004 Foxen Canyon Road, Los Olivos 93441 • (805) 688-3555
Open Sat, 9 am to 12 pm, E-waste Tues-Sat 8:30 am-4:00 pm
Closed Sun, Mon, Tues, Wed, Thur, Fri • SYV Residents

Lompoc HHW Facility

1585 North "V" Street, Lompoc 93436 • (805) 875-8024
Open Tues, Wed, Thur, Fri, Sat, 10 am to 1 pm • Closed Sun, Mon
LV Residents • Appointment required

Lompoc Landfill

End of South Avalon Road, Lompoc 93436 • (805) 875-8024
Open Mon-Fri 7:30-4:00 pm, Sat-Sun 10 am to 3:45 pm
LV Residents

Note: Rules for transporting and packaging Universal and Household Hazardous Wastes for disposal or recycling vary per material type. Please call separate facility locations for requirements and details.



Santa Maria Valley:

SANTA MARIA HOUSEHOLD HAZARDOUS WASTE FACILITY
Call (805) 925-0951 x7270 for Disposal or Recycling details.

Lompoc Valley:

LOMPOC HOUSEHOLD HAZARDOUS WASTE FACILITY
Call (805) 875-8024 for Disposal or Recycling details.

Santa Ynez Valley / Unincorporated Northern Santa Barbara County:

SANTA BARBARA COUNTY
PUBLIC WORKS DEPARTMENT
Call (805) 882-3600 for Disposal or Recycling details.

Health Sanitation Service / Waste Management, Inc.:

Serving Santa Maria, Santa Ynez & Lompoc Valleys
Call (805) 922-2121 for Recycling details.

Other Resources:

- DTSC's web page on universal wastes: www.dtsc.ca.gov
- California Integrated Waste Management Board's universal waste web page: www.ciwmb.ca.gov
- California Recycling: www.recycle.ca.gov
- You can also check www.earth911.org for a universal waste collection program near you.

Para Información en Español llamar 805-922-2121.



The following can be placed together in your **BLUE** container for recycling.

What You Can Do To Recycle

AUTOMATED RECYCLABLES COLLECTION

The following can be placed together in your **GREEN** container for recycling.



PAPER & CARDBOARD	GLASS	METAL	PLASTIC	YARD TRIMMINGS

WHAT IS ACCEPTED

All recyclables can be co-mingled in your recycling bin

- Newspapers including inserts, newsprint publications
- Magazines including catalogs & glossy paper
- Junk mail including envelopes, white/colored office paper, junk/regular mail, binder paper, gift paper (no plastic/foil lining) & shredded paper
- Telephone books & catalogs
- Cardboard
- Cereal/cracker boxes (no liners)
- Brown paper bags
- Paper egg cartons

- Bottles (all colors; labels okay)
- Jars (remove lids; labels okay; remove food)

- Aluminum cans
- Empty aerosol cans
- Aluminum foil
- Tin/metal cans, clean or no food
- Metal food trays, clean or no food
- Metal lids & caps from jars & bottles
- Empty, dry paint cans

- Plastic containers (any color) marked on the bottom with 1-7
- Plastic bags – bundled only

- Grass
- Leaves
- Weeds
- Brush
- Prunings less than 4' long and 6" in diameter
- Small branches
- Unpainted scrap lumber
- Fruit tree droppings
- Christmas trees cut to fit in cart (no flocking, decorations, tinsel or stand)

BAG THE BAGS!

Prevent litter when automated recycling carts are dumped. Put plastic bags and film plastic into plastic bags and tie shut.



¡EMBOLSA LAS BOLSAS!
Prevenir de tirar basura cuando el camión de reciclar esta levantando. Poner bolsas de plástico y cintas de video en bolsas de plástico y sujetelo bien.

WHAT IS NOT ACCEPTED

- Rubber bands or plastic wrap from newspapers
- Carbon paper or photographs
- Soiled paper (e.g. Kleenex)
- Books
- Thermal fax paper
- Plastic coated frozen food packaging or take-out containers

- Window glass
- Mirrors
- Light bulbs
- Dishware
- Vases

- Scrap metal
- Coat hangers
- Propane tanks

- Containers with plastic coating
- Plastics other than numbers 1-7
- Shrink wrap
- Toys
- Styrofoam
- Garden hoses
- Plastic pipes

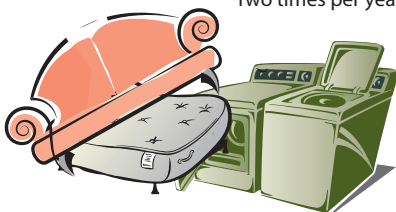
- Trash
- Plastic, glass, cans, or paper
- Poison oak, bamboo, palm fronds, cypress & iceplant
- Dirt or rocks
- Food or animal waste
- Prunings more than 4' long and 6" in diameter

No Hazardous Waste of any kind.
To safely dispose of hazardous waste, call
(805) 922-2121 or visit www.hss.wm.com

No used oil, oil filters, latex paint, electronics, batteries or non-recyclable garbage can be placed in this container. Multi-living complexes need to call WM for other container size options. Customers with appliances or bulky items need to call WM for other arrangements.

Bulky Item Pickup

Two times per year free



- All items must be brought to the curb.
- All items must be generated from the same address from which HSS is collecting.
- With the exception of large appliances or pieces of furniture, loose items must be bagged, bound or boxed.
- Construction and demolition material not suitable for collection under this service.

For further questions or to schedule a bulky item pick up, please contact Waste Management at (805) 922-2121



Los siguientes artículos pueden colocarse juntos en el recipiente **AZUL** de reciclado.

Qué Puede Hacer Usted Para Reciclar Desechos

RECOLECCIÓN AUTOMATIZADA DE ARTÍCULOS RECICLABLES

Los siguientes artículos pueden colocarse juntos en el recipiente **VERDE** de reciclado.



ACEPTAMOS Puede combinar todos los artículos reciclables en el recipiente de reciclado

- | | | | | |
|---|---|---|--|---|
| <ul style="list-style-type: none"> • Periódicos, incluyendo los encartes y publicaciones en papel de periódico • Revistas, incluyendo catálogos y papel satinado • Correo basura incluyendo sobres, papel para oficina blanco/de color, correo basura/normal, papel para encuadernar, envoltorios de regalo (no puede ser plastificado ni metalizado) y papel triturado • Directorios de teléfonos y catálogos • Cartones • Cajas de cereal/galletas (sin las bolsas) • Bolsas de papel marrón • Hueveras de cartón | <ul style="list-style-type: none"> • Botellas (de todos los colores; se aceptan con etiquetas) • Frascos (sin tapa; se aceptan con etiquetas; vacíos) | <ul style="list-style-type: none"> • Latas de aluminio • Aerosoles en lata vacíos • Papel de aluminio • Latas de hojalata/metálicas, limpias o sin comida • Bandejas metálicas para comida, limpias o sin comida • Tapas y tapones metálicos de frascos y botellas • Latas de pintura vacías o secas | <ul style="list-style-type: none"> • Recipientes plásticos (de cualquier color) marcadas en su base con los números 1 a 7 • Bolsas de plástico, solo si están atadas | <ul style="list-style-type: none"> • Césped • Hojas • Mala hierba • Malezas • Podas con menos de 4 pies de largo y 6 pulgadas de diámetro • Ramas pequeñas • Trozos de madera sin pintar • Desechos de árboles frutales • Árboles de Navidad cortados para que quepan en el carrito (sin fibras ornamentales, decoraciones, guirnaldas ni pie) |
|---|---|---|--|---|



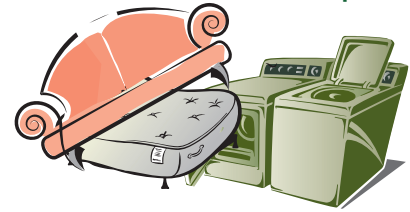
NO ACEPTAMOS

- | | | | | |
|---|--|---|---|--|
| <ul style="list-style-type: none"> • Bandas elásticas o envoltorio de plástico de los periódicos • Papel carbónico o fotografías • Papel manchado (como las toallitas Kleenex) • Libros • Papel térmico para fax • Empaque con revestimiento de plástico para alimentos congelados o de comidas para llevar | <ul style="list-style-type: none"> • Cristal de ventanas • Espejos • Bombillas de luz • Platos • Jarrones | <ul style="list-style-type: none"> • Metal de desecho • Perchas • Tanques de gas propano | <ul style="list-style-type: none"> • Recipientes con recubrimiento plástico • Plásticos que no tengan los números 1 a 7 • Envoltura de polietileno adherente • Juguetes • Espuma de poliestireno • Mangueras de jardín • Tubos de plástico | <ul style="list-style-type: none"> • Basura • Plástico, vidrio, latas o papel • Roble venenoso, bambú, hojas de palmera, cipreses y uña de gato (lamprantus) • Tierra y rocas • Comida estropeada o excrementos de origen animal • Podas con más de 4 pies de largo y 6 pulgadas de diámetro |
|---|--|---|---|--|

No se aceptarán desechos peligrosos de ningún tipo. Para eliminar los desechos peligrosos sin riesgo alguno, llame al **(805) 922-2121** o visite **www.hss.wm.com**

En este recipiente no podrán colocarse desechos de jardín, aceite usado, filtros de aceite, pintura de látex, artículos electrónicos, baterías o basura no reciclable. Los complejos multihabitacionales deberán comunicarse con WM para averiguar sobre otras opciones en tamaños de contenedores. Los clientes que tengan electrodomésticos o artículos voluminosos deberán llamar a WM para coordinar otra manera de recogerlos.

Recogida de artículos voluminosos. Dos vez por año.



- Todos los artículos deben llevarse al borde de la acera.
- Todos los artículos deben ser generados de la misma dirección a la cual se le realiza la recolección.
- Con excepción de aparatos grandes o muebles, los artículos sueltos deben colocarse en bolsa, atarse o colocarse en caja.
- El material de construcción y demolición no es apropiado para recolección bajo este servicio.

Para programar una recogida de artículos voluminosos, por favor comuníquese con Waste Management al **(805) 922-2121**.